



# BYOD - Setup Guide - Mac

## Before you start

Intune is a secure mobile management system that allows you to access the school's network. This process may take up to 15 minutes to complete.

These instructions are for Ventura or later versions of macOS. You may find some of the screens look different to the ones provided here if you have an older version of macOS or there are changes made to Intune.

If the installation fails at any time, please re-open the Intune app and try again.

Note: While Intune may allow enrolments of newly released macOS versions, there may be unidentified compatibilities with running specific apps (e.g BYOx Mapper) on the updated OS. If you have any problems with enrolling your device into Intune or issues with using Intune installed apps afterwards, please see your school IT contact for assistance.

There is also an alternative video guide here: [Intune – MacOS enrolment video](#)

## Overview

There are two basic steps to setting up your student device:

1. Installing Intune Company Portal
2. Enrolling your device into Intune Company Portal

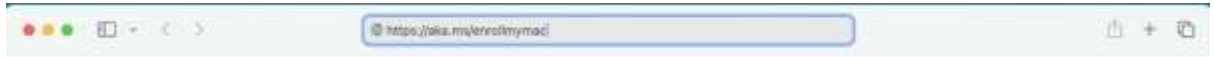
## Feedback

We invite feedback if something was confusing, or if you feel we left anything out, you can contact us at: [IT\\_Support@evertonparkshs.eq.edu.au](mailto:IT_Support@evertonparkshs.eq.edu.au)

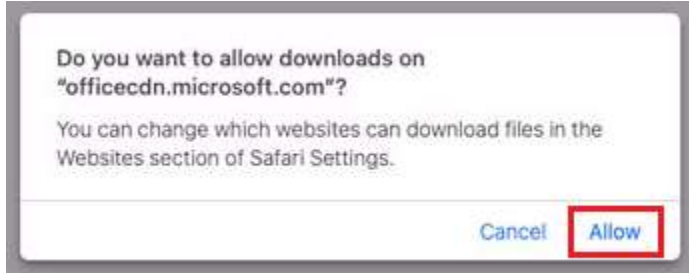
# Setting up your student device

## 1. Install Intune

To start, connect to the internet, then open Safari and go to: <https://aka.ms/enrollmymac>



Select Allow to the "allow downloads" prompt



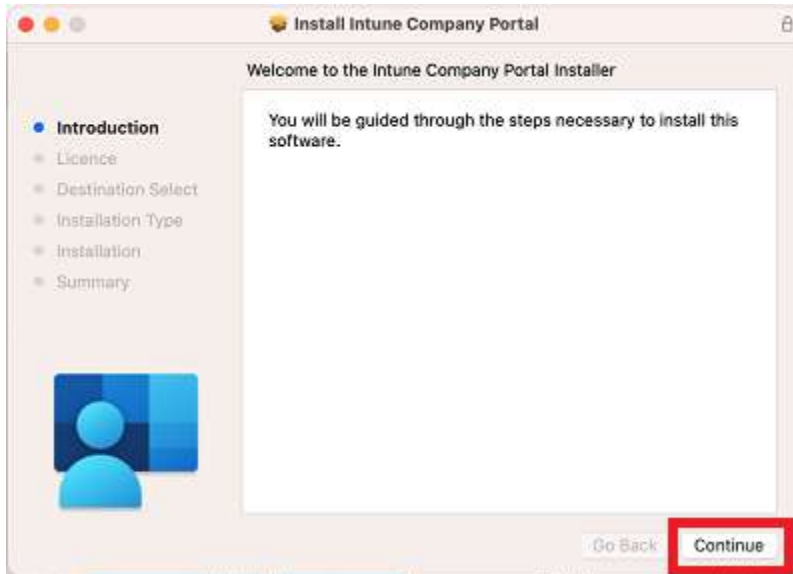
Select the Folder icon at the bottom of your screen.



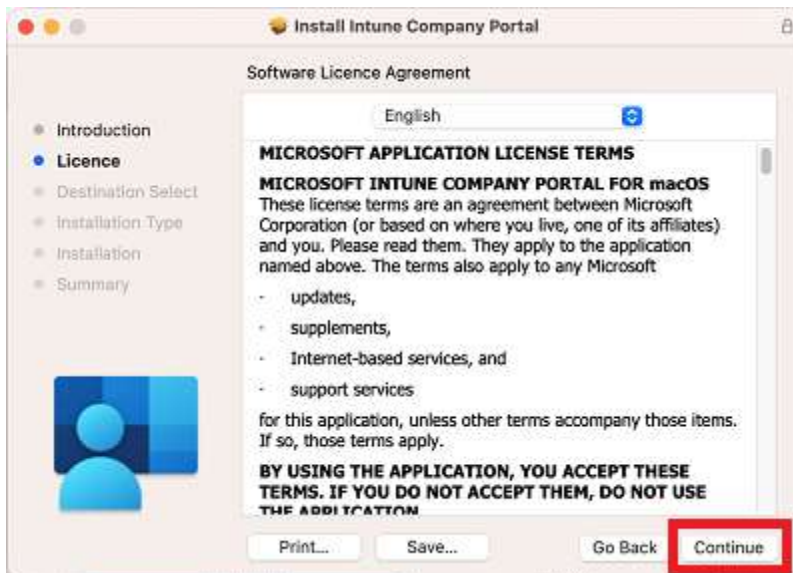
Then select the Open box icon next to the Company Portal Installer file.



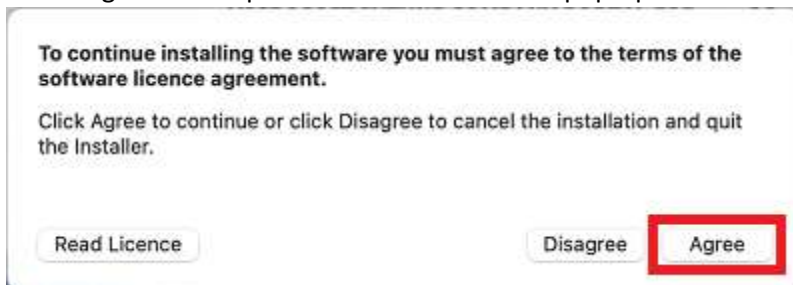
Please select Continue.



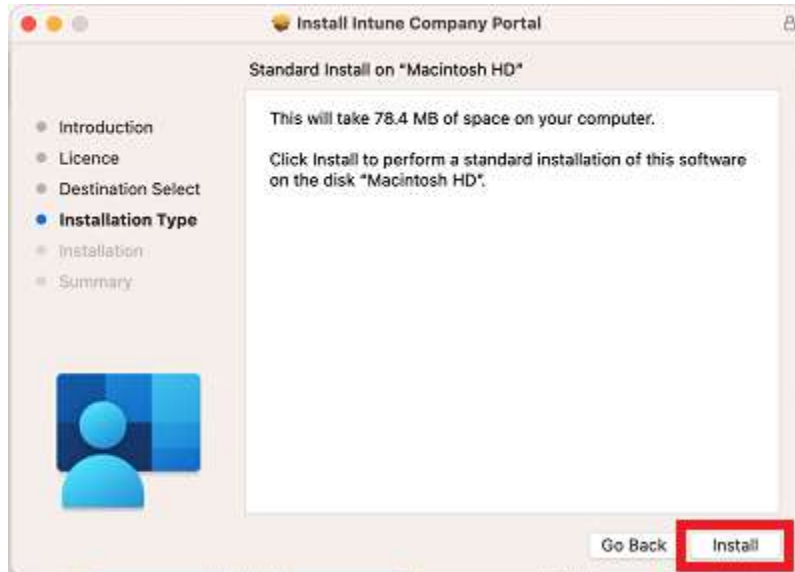
Please read the license terms and then select Continue.



Select Agree to accept the license terms in the pop-up window.



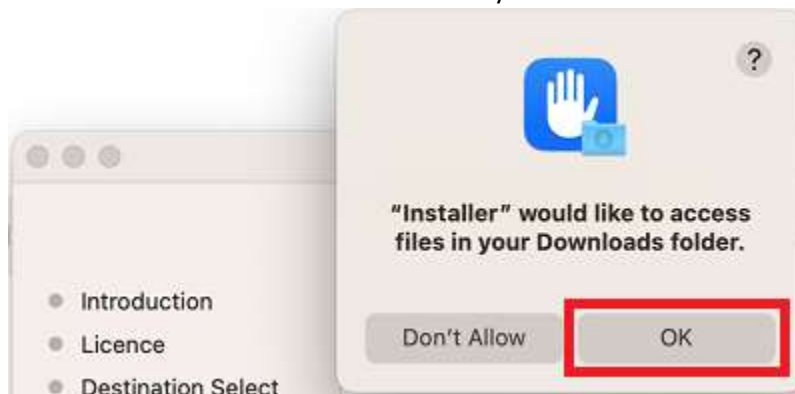
Next, select Install.



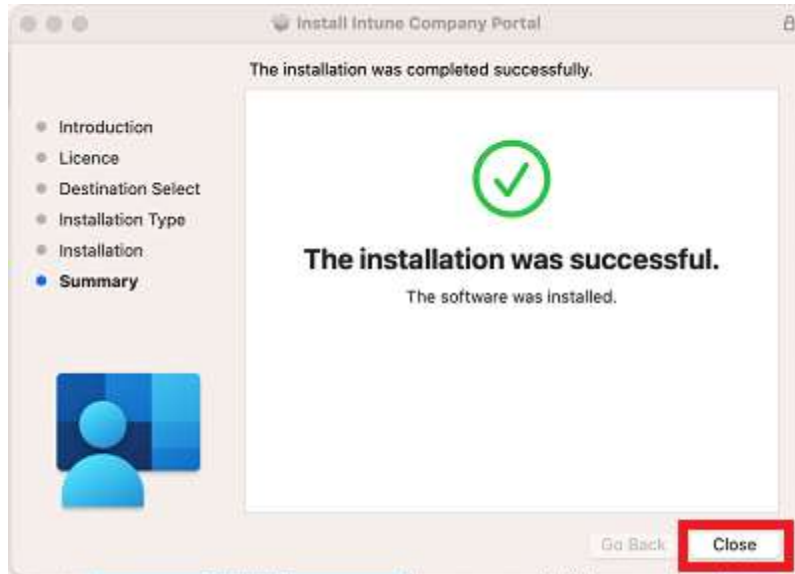
Please enter your username, password of your device and select Install Software.



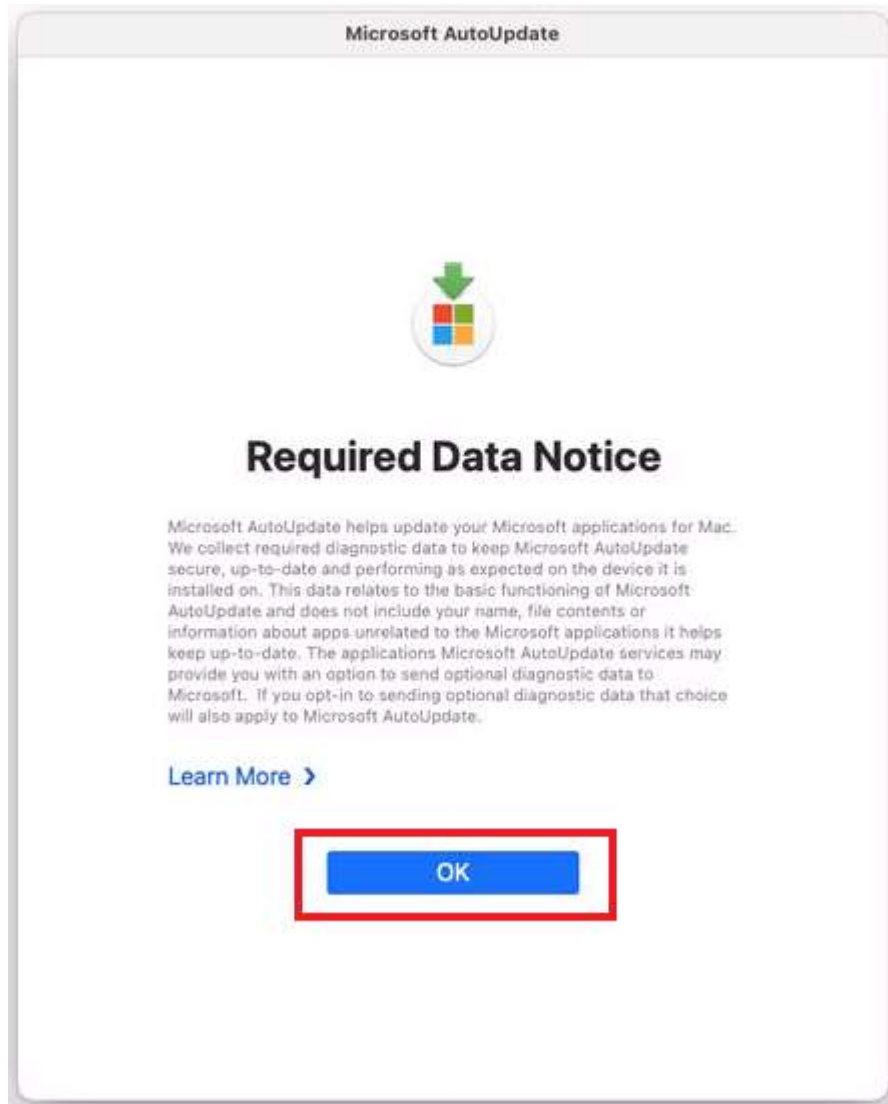
Select OK to allow the Installer access to your Downloads folder



When the installation has finished, select Close.



Microsoft AutoUpdate will appear. Select OK and then

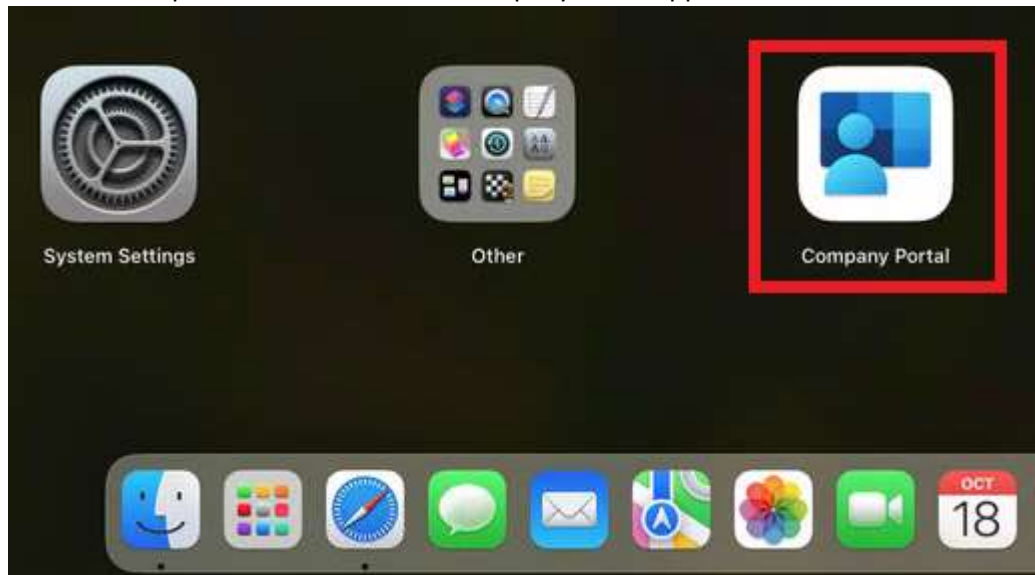


Update if there are updates waiting. You may need to repeat this step a few times. Once there are no more updates, you can close the Microsoft AutoUpdate program.

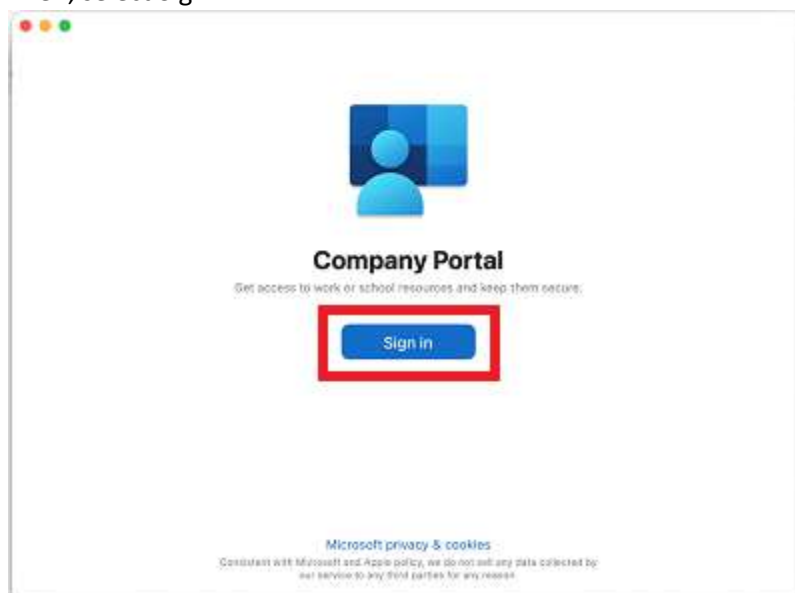


## 2. Enrol your device into Intune

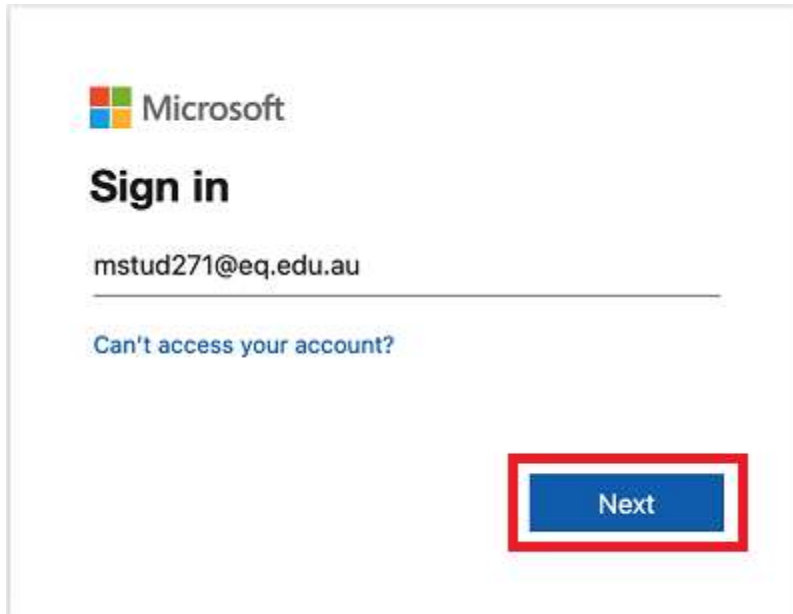
Select Launchpad and then select the Company Portal app.



Then, select Sign in.

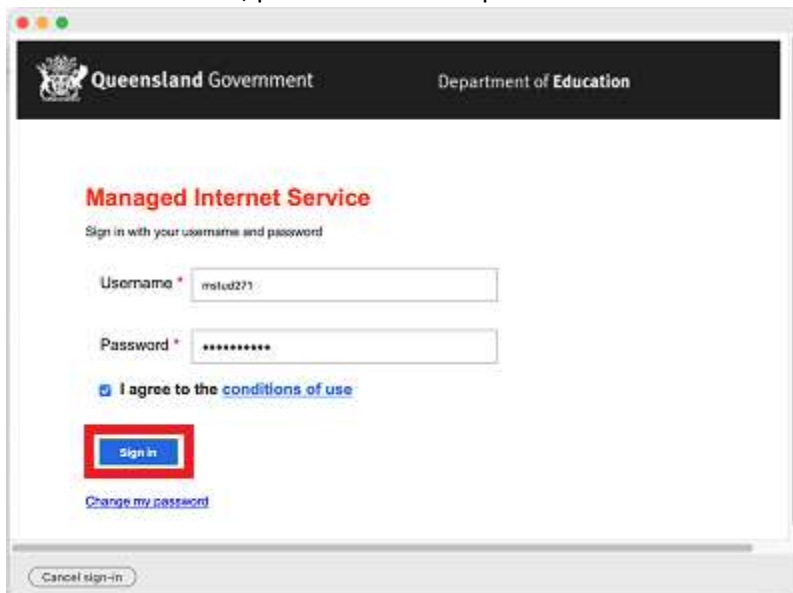


Enter your supplied EQ email address and select Next.



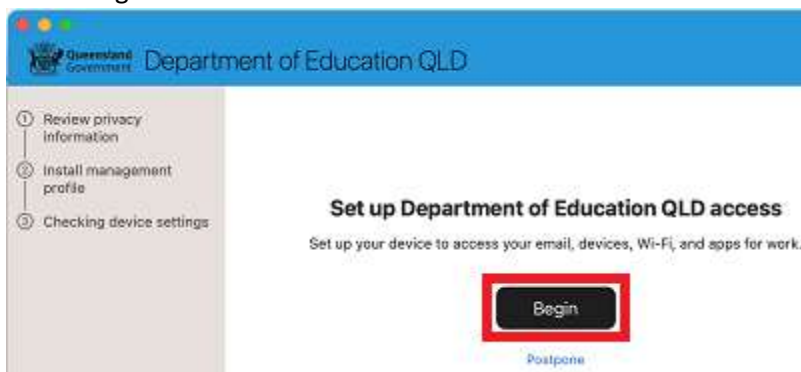
The image shows a Microsoft sign-in page. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed in a large, bold font. Underneath, the email address "mstud271@eq.edu.au" is entered into a text field. Below the text field is a link that says "Can't access your account?". At the bottom right of the page, there is a blue button with the word "Next" in white text, which is highlighted by a red rectangular border.

Enter the username, password and accept the terms and conditions. Then select Sign in.



The image shows a web browser window displaying the "Managed Internet Service" sign-in page for the Queensland Government Department of Education. The page has a dark header with the Queensland Government logo and the text "Department of Education". Below the header, the title "Managed Internet Service" is in red. Underneath, it says "Sign in with your username and password". There are two text input fields: "Username \*" with the value "mstud271" and "Password \*" with masked characters "\*\*\*\*\*". Below these fields is a checkbox labeled "I agree to the conditions of use" which is checked. At the bottom left, there is a blue "Sign in" button highlighted with a red rectangular border. Below the button is a link "Change my password". At the very bottom, there is a "Cancel sign-in" button.

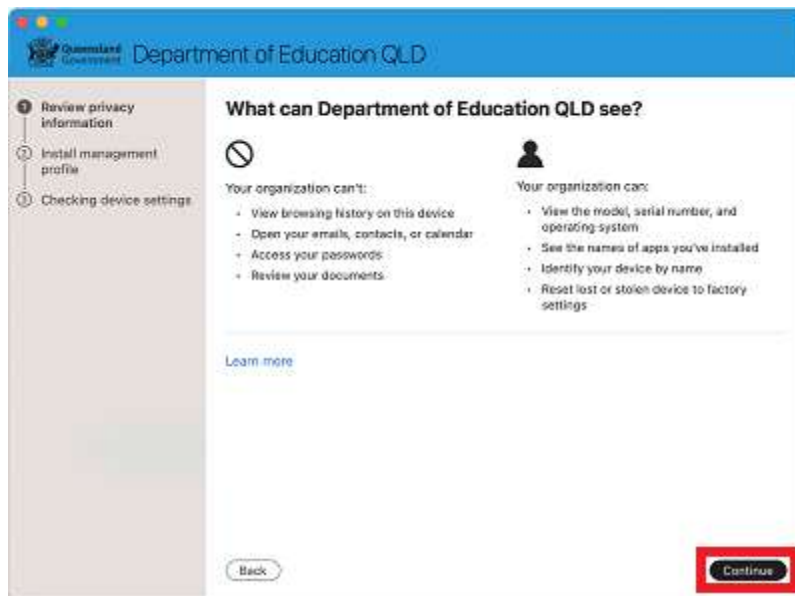
Select Begin.



The image shows a web browser window displaying the "Set up Department of Education QLD access" screen. The header is blue with the Queensland Government logo and the text "Department of Education QLD". On the left side, there is a vertical list of steps: "1 Review privacy information", "2 Install management profile", and "3 Checking device settings". The main content area has the title "Set up Department of Education QLD access" and the subtitle "Set up your device to access your email, devices, Wi-Fi, and apps for work." At the bottom center, there is a dark grey button with the word "Begin" in white text, highlighted by a red rectangular border. Below the button is a link "Postpone".



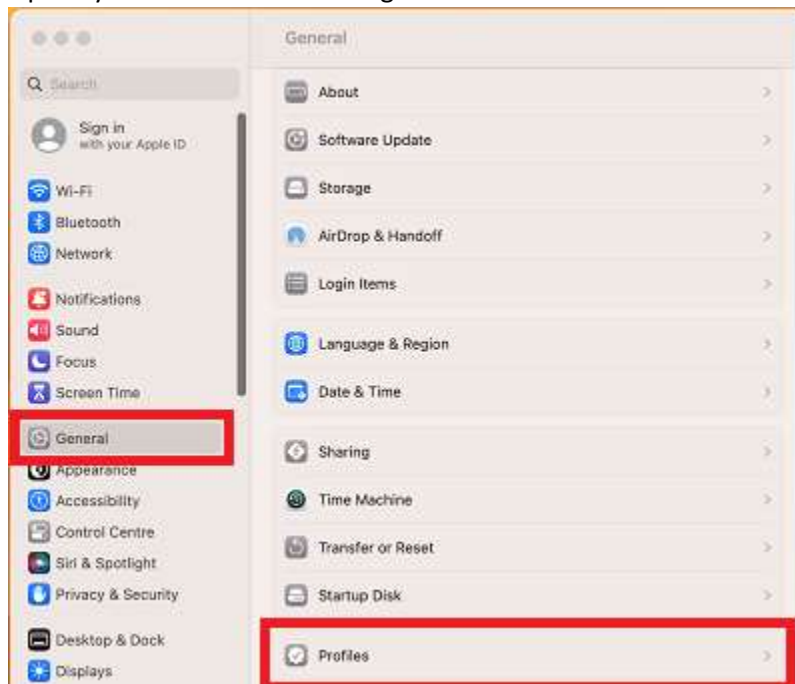
This explains what your school IT administrator can and cannot see on your Mac device.  
Select Continue.



Select Download profile.



Open System Preferences then go to General and then Profiles.

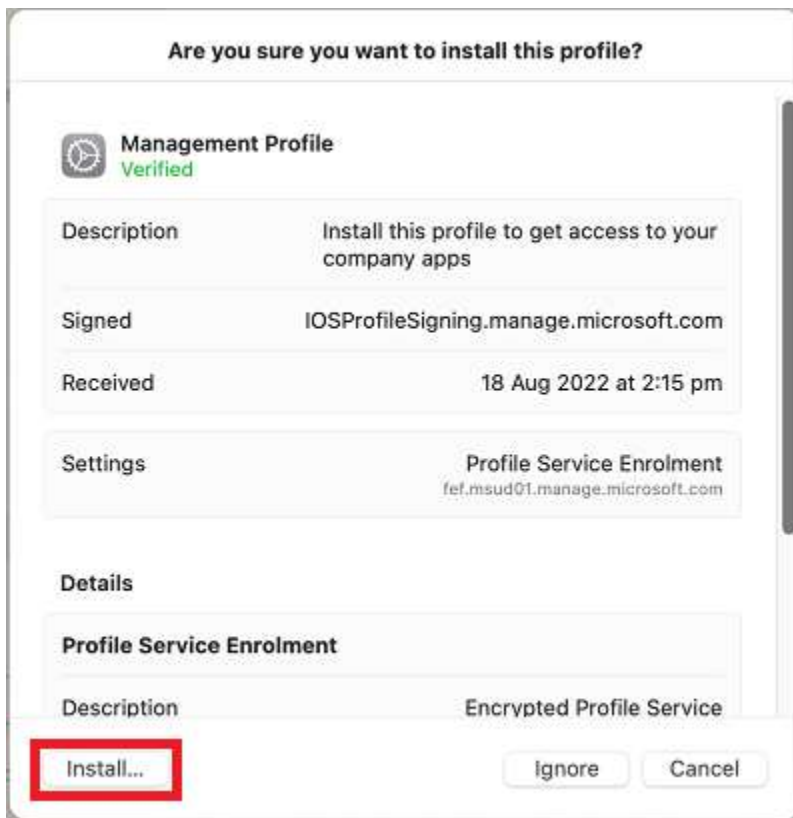




Double click the Management Profile.



Select Install...



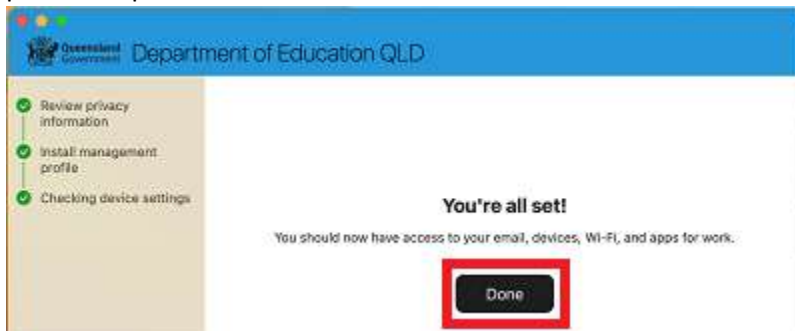
Enter the username and password for your device and select Enrol. It may take a few minutes for the management profiles to be installed.



When complete, it will show that it is now supervised and managed by the department.



Go back to Company Portal and wait as it updates the device settings, then select Done. It may take up to 15 minutes to finish installing. You can use the device in the meantime but please keep it connected to the internet.



Close the Company Portal.

You have now finished installing Intune.